

T3PM Group - Quality Policy

T3PM Group Pty. Ltd. (T3PM Group) is committed to providing professional services that deliver valued outcomes for our customers. We strive to achieve this by:

- Promoting an understanding of our customer and stakeholder needs and expectations, together with a culture of exceeding customer expectations.
- Implementing seamless processes to integrate services provided by our staff, partners and suppliers.
- Monitoring our performance through performance metrics in order to continually improve our processes and services.

T3PM Group Quality Management System Objectives are:

- Improving productivity through efficient process to reduce or eliminate re-work of submissions made to Clients. Greater than 90% documents will not require significant re-work.
- Achieving and continually improving customer satisfaction by:
 - Delivering best practices and 'value-for-money' services.
 - Completing assignments on time and within the approved contract value.
 - Seeking regular customer feedback about T3PM Group performance.
 - Capturing learnings and sharing knowledge as integral part of Company operations.

The T3PM Group Executive Directors (including the undersigned) and the Management Team are responsible for communicating, implementing and delivering on the Objectives identified by T3PM Group in this Quality Policy.

This Quality Policy will be reviewed every year.

A handwritten signature in blue ink, appearing to read 'Milind Kumar'.

Milind Kumar
Managing Director
Updated 20 May 2015

